



# BOARDING POLICY AND CONSENT AGREEMENT



To ensure the comfort and health of your pet, and to ensure that you clearly understand our policies, we request that you read our guidelines below and review our fee schedule before signing this agreement.

- 1) All pets must have a yearly exam with one of OUR doctors to ensure health status and patient history is correct. Each pet must be up to date with annual vaccines and have been checked for intestinal parasites and heartworms (dogs only). If any required vaccinations or tests are not current, your pet will be vaccinated and/or tested and appropriate charges will be added to your boarding invoice.
- 2) Our hours are 8:00AM to 5:00PM, Monday-Friday, and 8:00AM to 12:00PM on Saturday. We are closed for monthly staff meetings on the second Wednesday of each month from 12:30PM to 2:00PM. Pick-ups are available on Sundays and some holidays between 4:30PM - 5:00PM with an additional fee of \$15. If this is the case, call ahead of time to make sure staff is present. In the event of an emergency and a pet needs to be picked up or dropped off outside of the aforementioned time frame, and staff is available, there will be a charge of \$100. Please allow time while dropping off your pet for us to record all information necessary for their stay with us. Please have patience with our staff when picking up your pet as we gather their belongings and prepare them for their departure, as they will be excited to see you.
- 3) Your pet may behave differently at Camp Gulfshore than he/she does in their home environment. Our kennel staff will exercise reasonable care to ensure your pet's safety and health during its stay here. However, should your pet sustain an injury or illness while here, you will be responsible for any medical or surgical expenses that are performed to address the problem or to alleviate any discomfort your pet may be experiencing as a result. Should your pet require treatment from a specialty facility, Gulfshore Animal Hospital reserves the right to transfer your pet as our doctors deem necessary. All attempts will be made to contact you at the emergency number you have provided us prior to any treatment given.
- 4) You will be charged our regular fees for any bathing or minor grooming that is necessary for the comfort and health of your pet. Upon check-in, your pet will be examined for fleas and ticks. If there are fleas or ticks present, we will follow our protocol for removing them, and you will be charged appropriately for this service.
- 5) Your pet's boarding charge is for each day he/she is here, including the day of pick up, but **NOT** including the day of admission. Charges include boarding and the feeding of our maintenance diet, Iams Intestinal Plus formula, or feeding the diet provided by you. Special diets, if provided by us, are not included in this charge. Pets requiring medical treatment (i.e. oral medication, eye/ear drops, etc.) will be charged an additional daily fee. Our "tender loving care" is given freely, and we gladly provide it.
- 6) Reservations greater than 30 days are required to be concluded and paid monthly. Gulfshore Animal Hospital reserves the right to request a deposit on any reservation.
- 7) If pets require special care or treatment, or are unable to receive vaccinations due to a doctor's request, special accommodations can be made for the pet to stay in the hospital and will incur hospitalization charges.
- 8) All fees incurred during your pet's stay must be paid in full prior to your pet being released to you or your agent.
- 9) Due to the high volume of arrivals and departures, please be aware that items brought in with pets (i.e. blankets, toys, etc.) may be lost. Although we do our best to keep organized, Camp Gulfshore is not responsible for any lost items.
- 10) Please be aware that there are **NO** staff members present overnight.
- 11) Camp Gulfshore is located in a state prone to hurricanes, we have a hurricane protocol that is in effect during the months of June through November. We will accept pets until a hurricane watch has been issued. Once that occurs, we will call the emergency number provided to us in an attempt to have the owners, friends, or other family members pick up the pets. If no one is able to do so, we will do everything in our power to accommodate them for as long as it is safe to have staff remain in the building. There is a possibility that your pet may be left unattended for a period of time if conditions warrant and our staff is unable to re-enter the building. Gulfshore Animal Hospital will not be held responsible or liable for any injury to any pet or loss of life while boarding during a hurricane.
- 12) I HEREBY GIVE MY CONSENT FOR MY PET (S): \_\_\_\_\_ (PLEASE INITIAL)

ATTEND GROUP PLAY: \_\_\_\_\_

BE LET OUT ALONE: \_\_\_\_\_

PHOTOGRAPH TO BE USED IN PRINT OR ONLINE BY GULFSHORE ANIMAL HOSPITAL: \_\_\_\_\_

I HEREBY STATE THAT I AM THE OWNER OR AGENT OF THE PET NAMED BELOW AND THAT I HAVE THE AUTHORITY TO EXECUTE THIS AGREEMENT. BY SIGNING BELOW, I STATE MY UNDERSTANDING OF AND AGREEMENT TO ABIDE BY THE ABOVE KENNEL GUIDELINES:

\_\_\_\_\_  
SIGNATURE OF OWNER

\_\_\_\_\_  
PET'S NAME

\_\_\_\_\_  
DATE

\_\_\_\_\_  
AGENT AUTHORIZED TO DISCHARGE MY PET

\_\_\_\_\_  
EMERGENCY #